

Booking Terms and Conditions

Terms and Conditions – effective for lessons from June 2026

Lessons can be booked via our online booking system hosted by EC Pro. You can access this system in several ways.

Via <https://shardeloesfarm.ecpro.co.uk/>

Via EC Pro app which can be downloaded to your mobile device.

In person at Shardeloes Farm Equestrian Centre Reception daily 8.30am to 5.00pm or by phone 01494 433333 or by email reception@shardeloesfarm.com

If you have any issues with your registration or booking, please do not hesitate to contact our reception team.

Lesson prices March 2025 (pl – Private Lesson)

Adult - 14 yrs plus	Peak	PC Disc	Off Peak	PC disc
30 min pl	£ 54.60	£ 51.87	£ 49.14	£ 46.68
45 min pl	£ 74.75	£ 71.01	£ 67.28	£ 63.92
45 min semi pl	£ 55.75	£ 52.96	£ 50.18	£ 47.67
30 min semi pl	£ 46.00	£ 43.70	£ 41.40	£ 39.33
1 hour grp	£ 51.20	£ 46.08	£ 46.08	£ 41.47
Children - 4 to 13 years	Peak	PC Disc	Off Peak	PC disc
30 min pl	£ 48.30	£ 45.89	£ 43.47	£ 41.30
45 min pl	£ 66.70	£ 63.37	£ 60.03	£ 57.03
45 min semi pl	£ 51.20	£ 48.64	£ 46.08	£ 43.78
30 min semi pl	£ 40.25	£ 38.24	£ 36.23	£ 34.42
1 hour grp	£ 43.70	£ 39.33	£ 39.33	£ 35.40

Peak

Tuesday to Friday after 4.00pm, All day Saturday & Sunday

Off Peak

Tuesday to Friday before 4.00pm

Pony Club Stable management group sessions - £19

Pony Club Highlands/Connemaras Group lessons - £36.25

Mini's Children's Riding Group - £30.50

Private Stable Management - £10 off normal lesson price for 30 mins, £15 off normal lesson price for 45 mins

Bookings for both group and private lessons are subject to the following booking conditions: -

Payments, Cancellations and Account Credit

Payment in full is required at the time of booking for all lessons.

Bookings close 24 hours prior to the scheduled lesson time.

Where a rider is unable to attend a booked lesson, the lesson may be cancelled and the value transferred to the rider's EC Pro account for future use, provided that a minimum of 24 hours' notice is given through the online booking system.

No cash or bank refunds will be provided for lessons cancelled by the rider. Eligible cancellations will instead be credited to the rider's EC Pro account for use towards future bookings.

Where less than 24 hours' notice is given, the lesson will be deemed used and no refund, credit or transfer will be available.

Any account credit issued following a cancellation will remain valid for 12 months from the date of issue. Credits not used within this period will expire and cannot be redeemed.

If a rider ceases riding at Shardeloes Farm Equestrian Centre, any unused account credit will remain available for 12 months from the date of issue, after which it will expire.

Nothing in these terms affects a customer's statutory rights under applicable consumer protection legislation.

Lesson Changes & Timetable Alterations

Shardeloes Farm Equestrian Centre reserves the right to make changes to lessons or coaches if necessary, including cancellations at short notice. In every circumstance we will endeavor to notify clients of such changes.